



warranty request

(Y)OUR key to an expedient warranty request—
Please take a moment to help us help you/your
customer(s) by being as complete as possible in
filling out this form. Thank you for your assistance!



Step 1 Please fill out contact information below.

Contact Information

First Name

Last Name

Email Address

Phone Number

Dealer Information

Dealer Company Name

Address

City

State

Zip

Step 2 Please provide product information and description of the issue.

PO#

Customer Order #

Order Date

Warranty Part (if known)

Please provide model and description of the issue. (Please be very specific)

Please email warranty@omseating.com along with this form with pictures of the chair and the parts damaged (**if at all possible please provide multiple, clear shots or videos – close up, a wide angle shot, and several angles of the issue(s)**) – We will contact you within 48 hours or less. Thank You!

Step 3 Please provide ship to information below. Once warranty request is reviewed and approved we will ship it to the address below.

Check here if shipping address is the same as the contact/dealer information

Shipping Address

Ship Attention to:

Dealer Company Name

Address

City

State

Zip